



Invested

Diligent, imaginative, and dedicated to our clients' success



Dedicated team

We build collaborative, expert teams around each client's specific needs and internal structure, streamlining procurement and management while adding value at every opportunity.



Customized approach

From our team structure to our software, we customize the entire end-to-end process for each individual client. This unique approach delivers a smooth initial transition and maximum flexibility moving forward.



Speed to market

To survive and thrive in a lightning-fast retail environment, you have to continually move, adapt and innovate. We help you win on this front with our size, nimbleness and lack of red tape.



Comprehensive savings

Our approach to cost saving goes beyond low-bid print jobs and into managing the entire enterprise of print. We optimize the supply chain, streamline resources and drive lower FTE costs while improving quality.



Fundamental transparency

Our goal is to develop a trusting and honest partnership, so we show you all the numbers, open all the books and include you in every conversation you'd like.

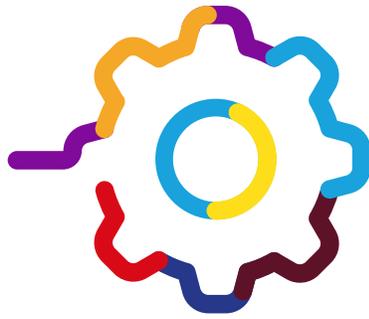


Shopper expertise

No print management provider understands all aspects of retail like we do, and our deep knowledge of the pitfalls and opportunities in this sector pays off for our clients time and again.

Are we a good fit? Let's find out.

Get a no-commitment consultation
millerzellprintmanagement.com



Integrated

Comprehensive support services elevate quality, anticipate problems and identify opportunities

Strategic sourcing

We work with our clients to analyze historic spending patterns and provide informed recommendations to calibrate all print-related operations. This process leverages procurement and purchasing power, reduces costs and improves overall performance. At the project level, our clients enjoy a supplier network rooted in years of mutual loyalty and respect.

Project management

Our experienced project teams skillfully manage the process by tailoring our team structure and software specifically to each client's needs and creating an agile, bureaucracy-free environment that gets things done fast and efficiently with uncompromising quality.

Data analysis & reporting

Our SaaS cloud-based technology platform enables us to make the most strategic and effective procurement and management decisions for our clients. Our associates identify the most qualified suppliers ensuring that the project is always paired with the ideal provider. We provide clients unrestricted visibility and full ownership of the data, including print specs, files, orders, suppliers, financial transactions and operating performance.

Design integration

Our hardwired fixation on quality stems from over 50 years of experience in print and design. We consider and ensure excellence in a variety of environments, toiling over details like shipping sizes, ceiling heights, hanging hardware, store conditions, sight lines and installation simplicity.

Logistics & installation

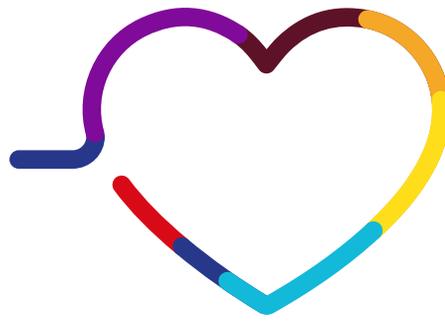
We tout over 10,000 installations per year and over five decades of experience. The print installation process is monitored by expertly trained and highly experienced crew chiefs located across the U.S. and Canada to quickly deploy and respond to client needs. Our clients are well informed during the installation process, tracking progress via constant communication and photos posted to our portal.

Customer support

Our approach is simple: hire thoughtful people who are invested in the client's success, and the support will be natural. We take a personal approach to customer support, giving our clients access to real people they know and trust. Our bilingual customer service associates deliver answers at lightning speed. Augmenting our personal service, we provide 24/7 web-based information access customized for each of our clients.

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Human

Empowered, down-to-earth experts who thrive in supporting clients and their missions



50 years of focused retail expertise

We are a division of Miller Zell, a U.S.-based, independent retail experience company. For over 50 years we've focused on retail store development and printing, bringing an unusual amount of experience and perspective to our clients who range from big box retailers like **Walmart** and **The Home Depot** to CPGs like **Unilever** and **Oakley**.



Not a big conglomerate

Though some may claim otherwise, print management providers don't need to be mega-corps to provide wide reach and buying leverage. On the contrary, we operate unshackled from shareholder demands and corporate bureaucracy, delivering nimble, personalized service rooted in human relationships. Our clients include some of the world's largest retailers, who rate our performance as exceptional, year after year.



Relationships built on respect

Throughout the years, we've built honest relationships with our suppliers based on respect, fair treatment and empathy of their business. Because of this we employ the highest quality partners, many who decline to work with our less-cooperative competitors. These strong connections pay off for us daily; our suppliers go the extra mile for us, and for our clients as well.



The best of both asset worlds

Miller Zell is an integrated company, so we have our own production and warehousing capabilities (as well as strategy and design) to provide to our clients at a moment's notice. However, Miller Zell Print Management casts a wider net to always find the absolute best price and best solution for our clients. The Miller Zell printing business transparently bids on work just like other suppliers, and typically executes around 15% of our clients' production work.

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